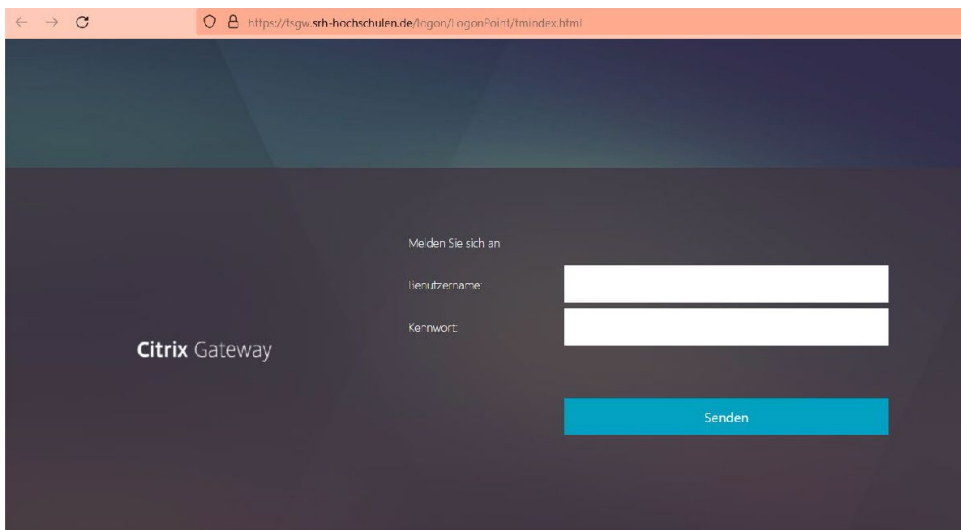


# Logging on externally to the Citrix environment of SRH Universities of Applied Sciences via 2-factor authentication

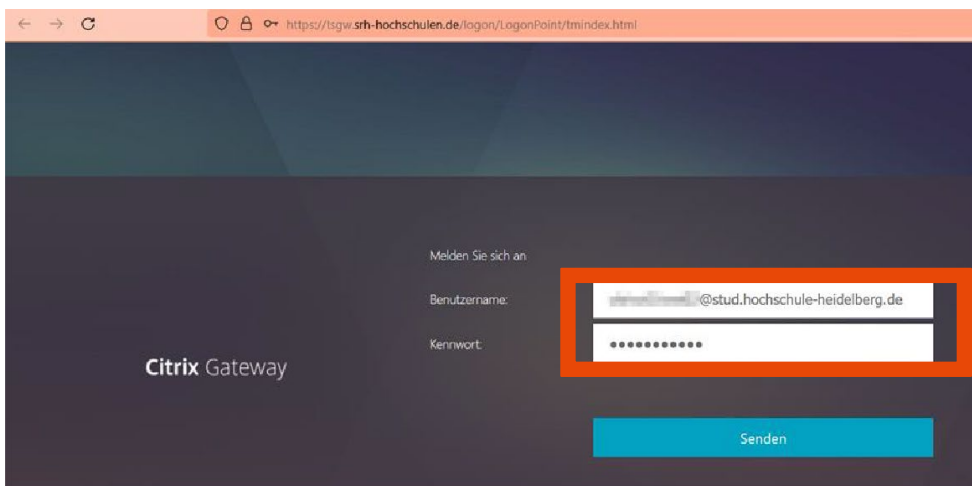
## Requirements

To log on to Citrix with 2-factor authentication, you need a smartphone and the Microsoft Authenticator app.

### 1. Select: <https://tsgw.srh-hochschulen.de/manageotp>

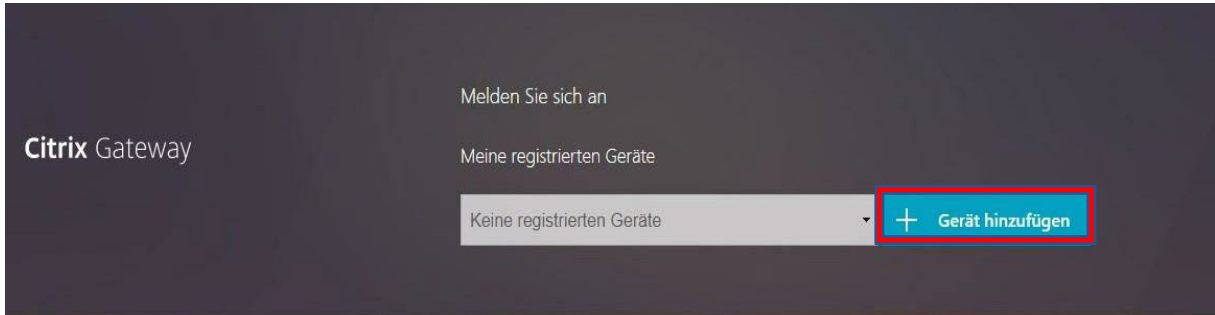


### 2. Enter login details:



Confirm entry by clicking "Senden" (Send).

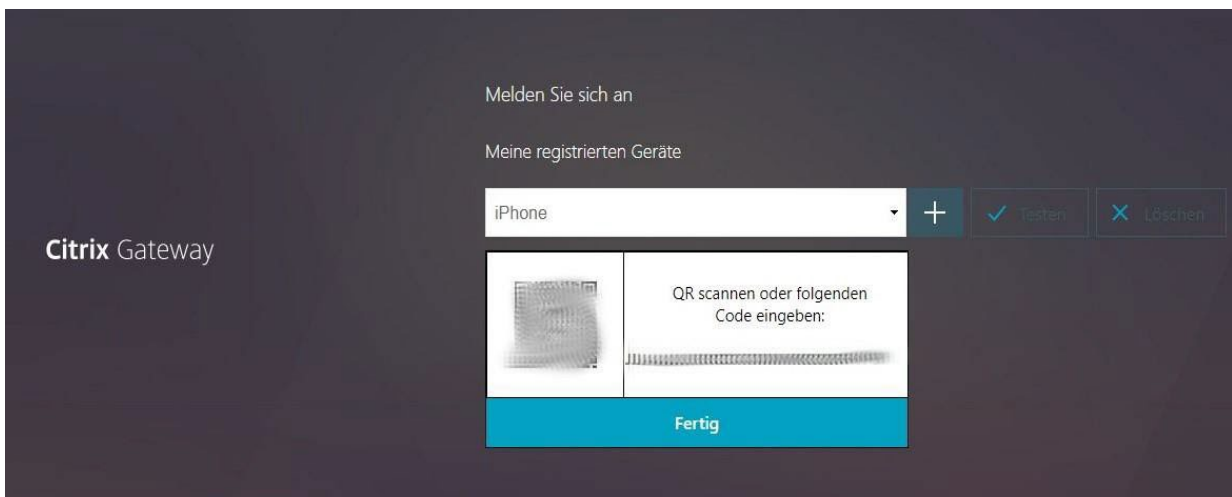
### 3. Prepare smartphone for 2-factor authentication



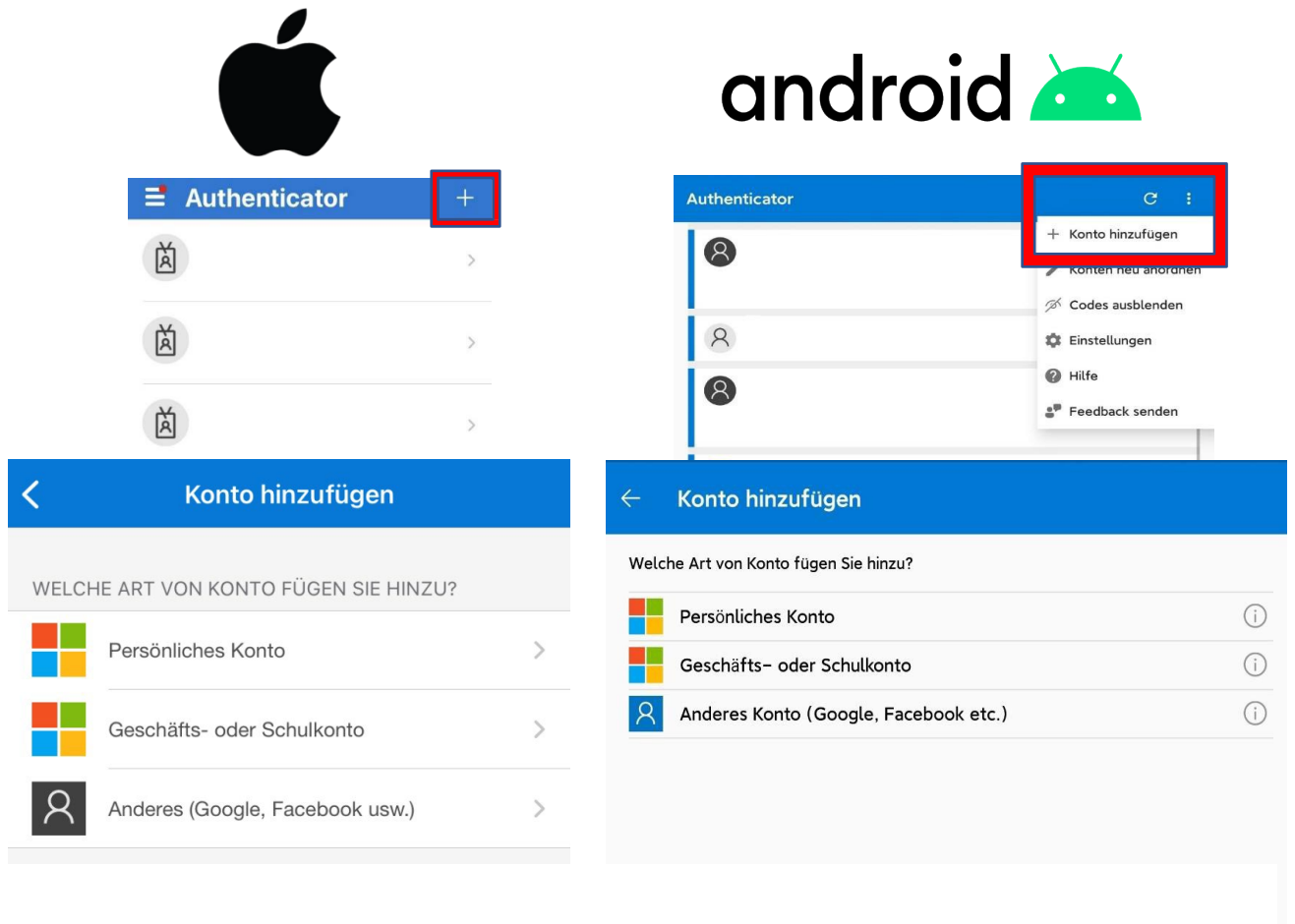
Select "Gerät hinzufügen" (Add device).



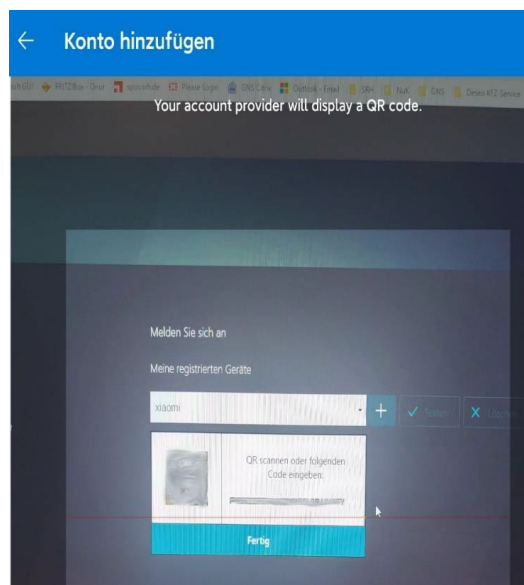
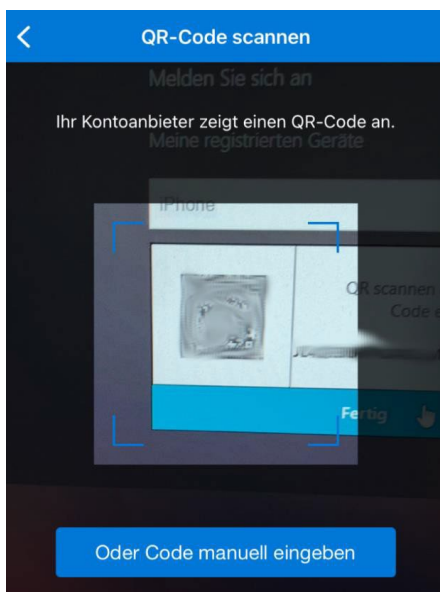
Enter a name for your smartphone, and then confirm by clicking "OK".  
An image containing the QR code will be displayed.



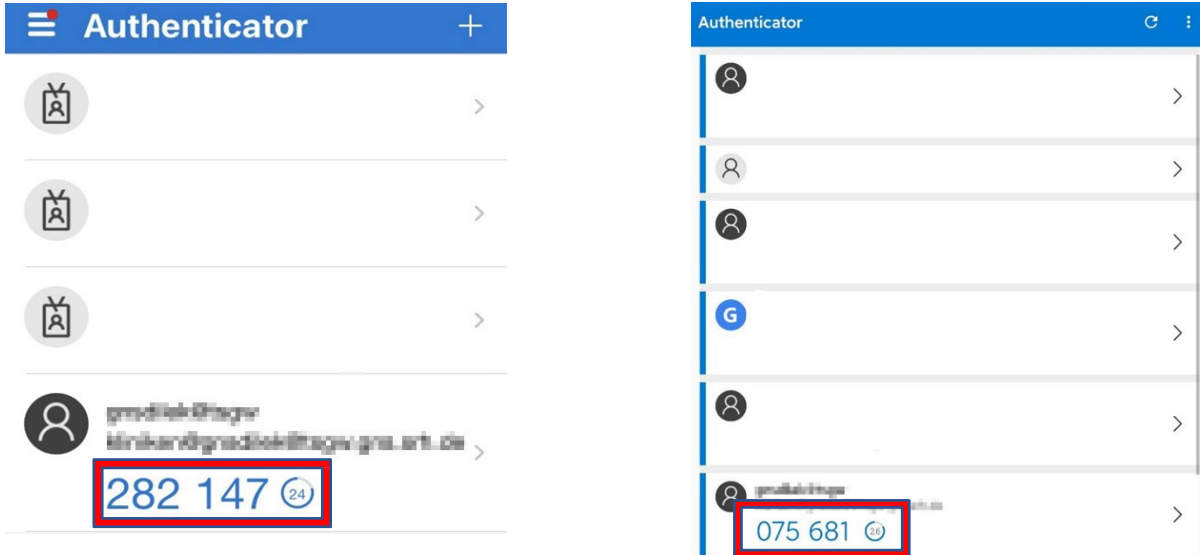
#### 4. Use the Microsoft Authenticator to scan the QR code.



„ iPhone: Click “+” at the top right and then “Konto hinzufügen” (Add account)



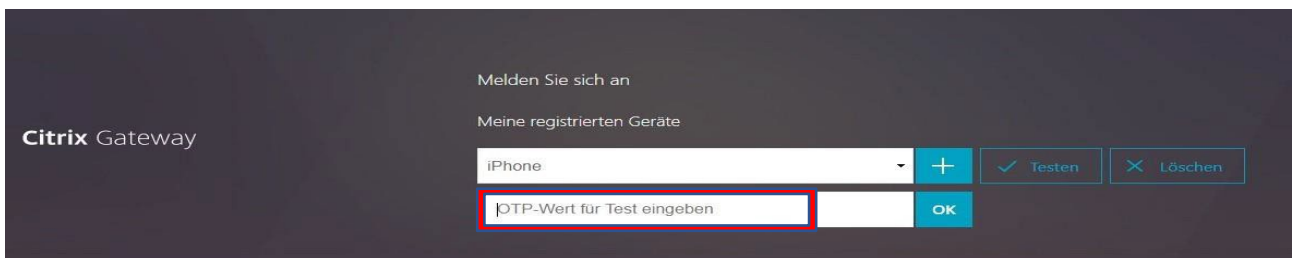
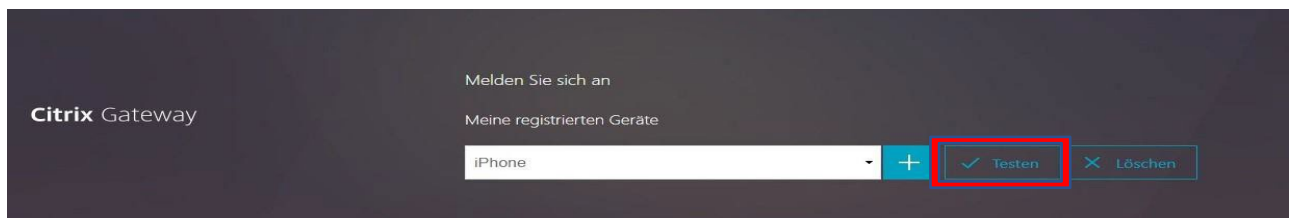
Now use the Authenticator app to scan the QR code.



The changing six-digit code is now displayed on your smartphone. Then, returning to your browser, click the "Fertig" (Done) button.

## 5. Test the device registration (Optional)

Select „Testen“ (Test)



Enter the six-digit code displayed on your smartphone, and then confirm by clicking the "OK" button.



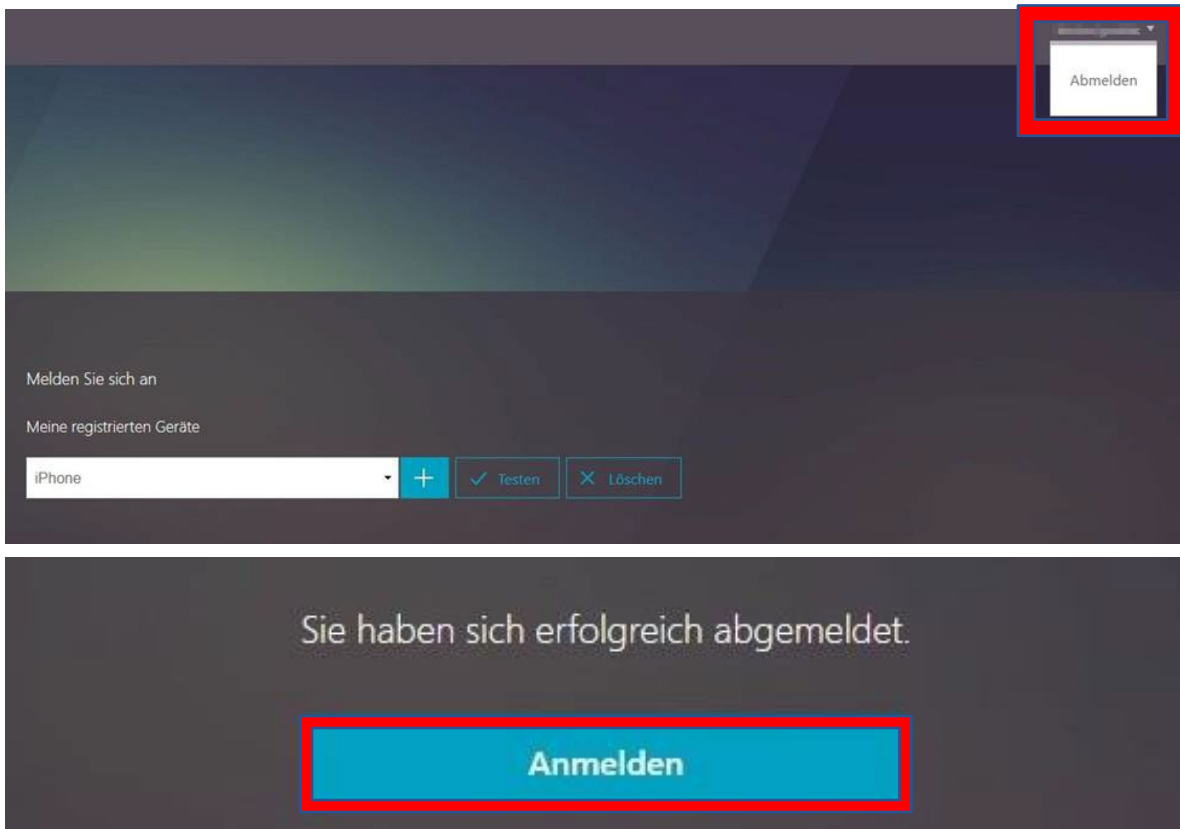
If a green tick appears, the setup was successful.  
Now click "Abmelden" (Log off) at the top right, see screenshot.

**Important! Please always log off after each session!**

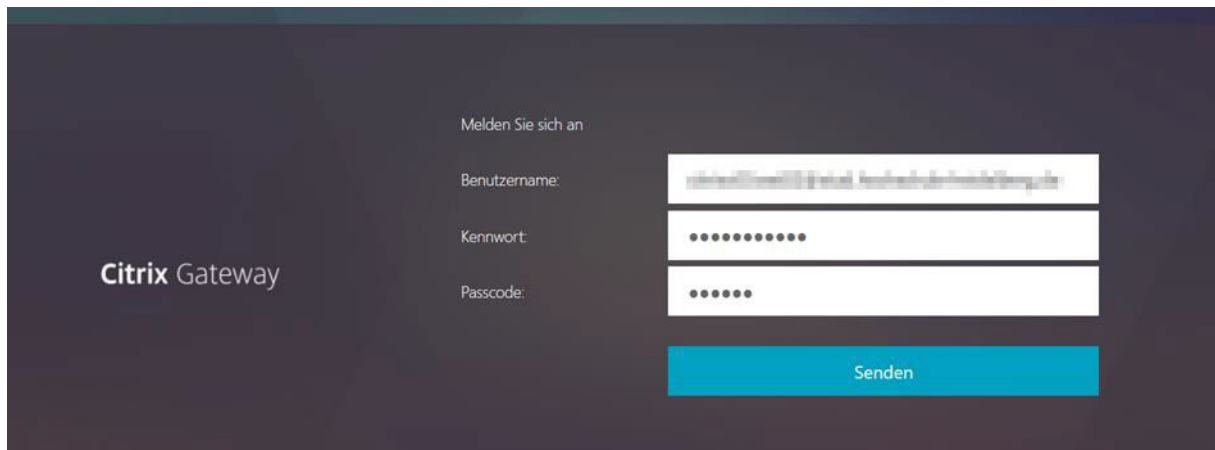
## 6. Logging on to the SRH network

**Important: Always log off first!**

To do this, click your user name at the top right, and then "Abmelden" (Log off)



Now return to log in via the "Anmelden" (Log in) button

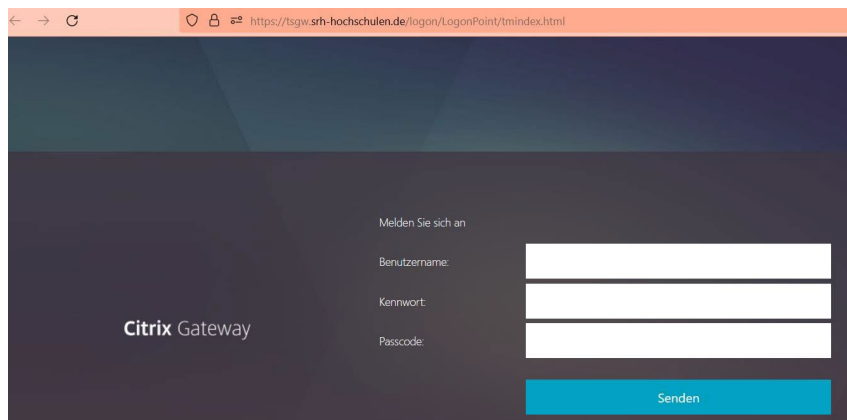


Here you enter your access data again as well as the six-digit code from your Microsoft Authenticator app, and confirm by clicking "Senden" (Send).

## Done

### Note:

- If 2-factor authentication does not work properly, you will need to start the setup again from scratch. To do this, please clear the cache of your browser beforehand.
- It is recommended to use the Microsoft Authenticator app, but it may also be possible to use other authenticator apps.
- For each subsequent login, the address
- <https://tsgw.srh-hochschulen.de> can be used.
- The passcode from the Authenticator app will always be required when logging in.



- The login page then looks like this.